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Job details

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Supplemental	**ALL APPLICANTS ARE REQUIRED TO COMPLETE AND ATTACH THE SUPPLEMENTAL QUESTIONNAIRE TO THEIR STANDARD ONLINE EMPLOYMENT APPLICATION. THE SUPPLEMENTAL QUESTIONNAIRE CAN BE FOUND IN THE APPLICATION AND FILING INFORMATION SECTION OF THIS ANNOUNCEMENT.**
Bulletin Number	33971BR
Type of Recruitment	Departmental Promotional Opportunity
Department	Mental Health
Position Title	INFORMATION TECHNOLOGY TECHNICAL SUPPORT SUPERVISOR
Exam Number	22548B
Filing Type	Open Continuous
Filing Start Date	06/16/2014
Salary Type	Monthly
Salary Minimum	5685.36
Salary Maximum	7457.09
Position/Program Information	Supervise system analysts engaged in the analysis, design, and maintenance of the practitioner database with the Integrated Behavioral Health Information System (IBHIS) application as well as the Integrated System (IS), the DMH legacy system.
Essential Job Functions	Supervise systems analysts and lower level staff engaged in the maintenance of Integrated Behavioral Health Information System (IBHIS) and the ongoing maintenance efforts for the Practitioner Module in the IS and its mainframe applications.
	Manage the enrollment and updating of electronic forms for a variety of disciplines that deliver mental health services at DMH County-operated, legal entity contracted, and Fee-for-Service Outpatient (FFS2) provider locations in Los Angeles County.
	Coordinate the Unit's activities to ensure a smooth flow of operations by setting priorities, establishing goals and training staff in the development and implementation of IBHIS and related practitioner systems.
	Assist in the development of new and current web applications, including identifying user requirements, program specification, testing scenarios, and implementing applications that facilitate Practitioner and Performing Provider maintenance to produce greater efficiencies in IBHIS.
	Document Change Requests for system upgrades and system deficiencies, such as automating manual IBHIS processes.
	Develop Practitioner Maintenance quality standards and production targets for updating and maintaining practitioner information in both IBHIS and the IS,